

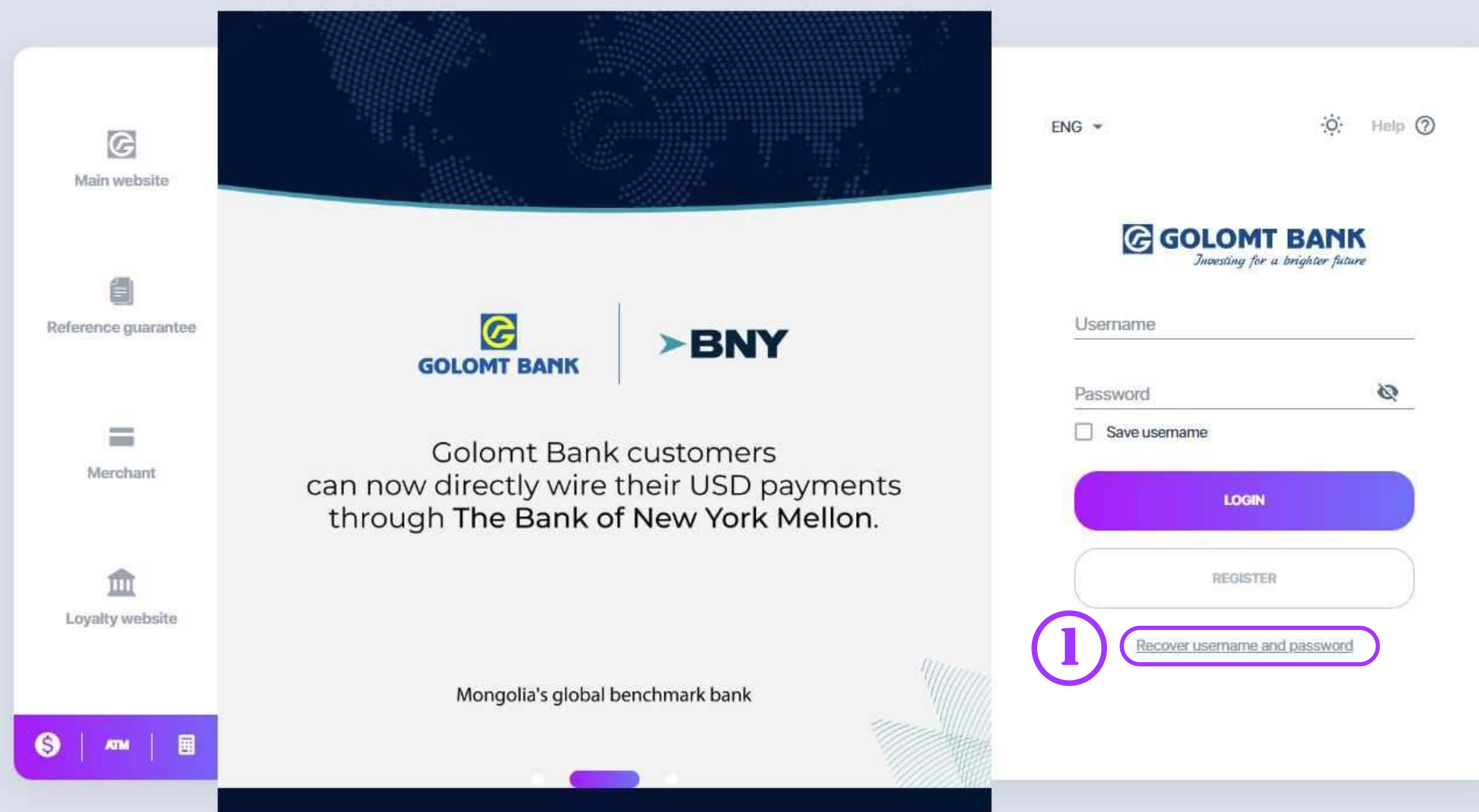


User guide >>>>>

# INTERNET BANK

UNBLOCK PASSWORD

## Unblock password

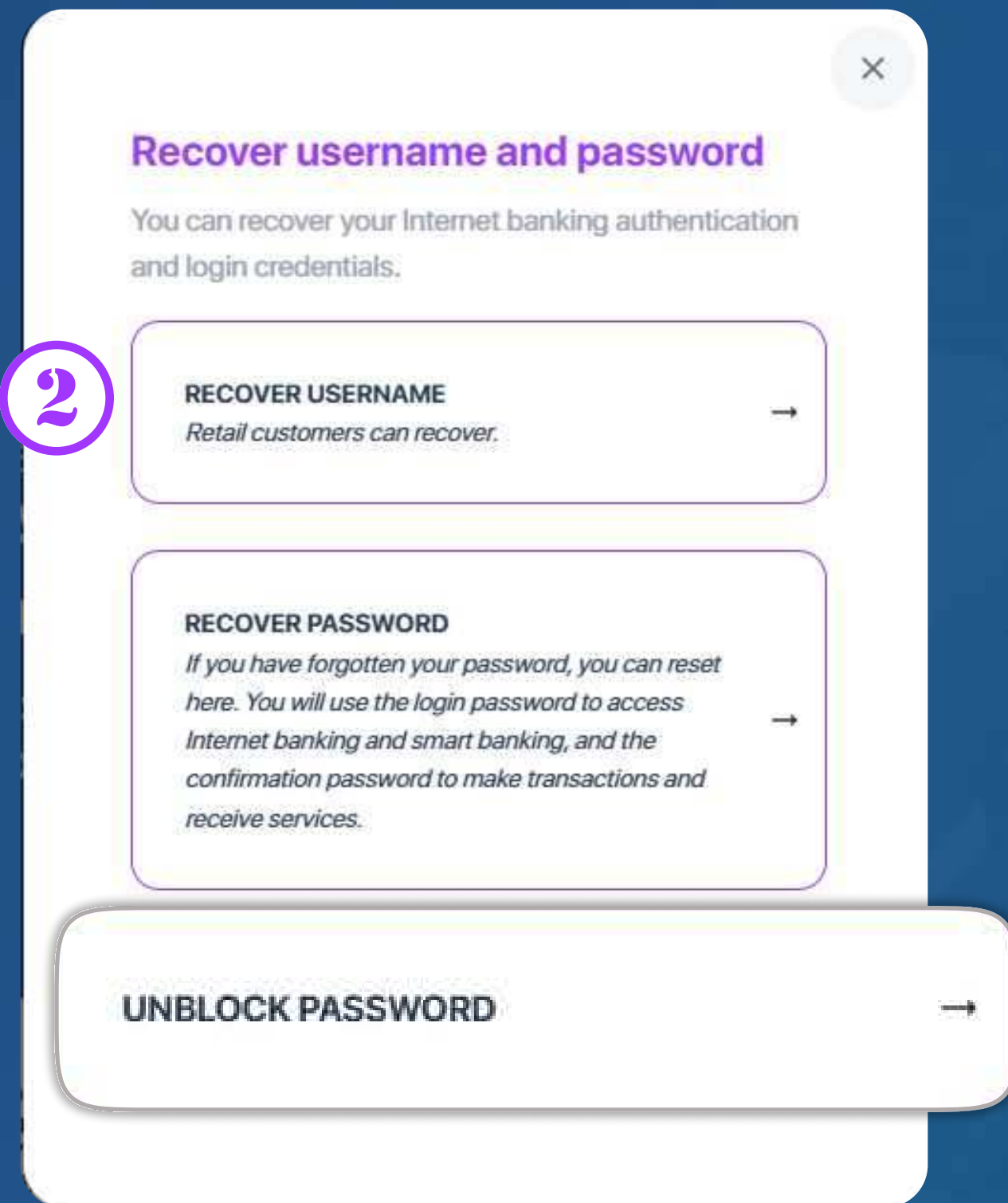


It is possible to create a password block by going to the "Login name and password recovery" menu on the home page of egolomt.mn.

### STEP 1

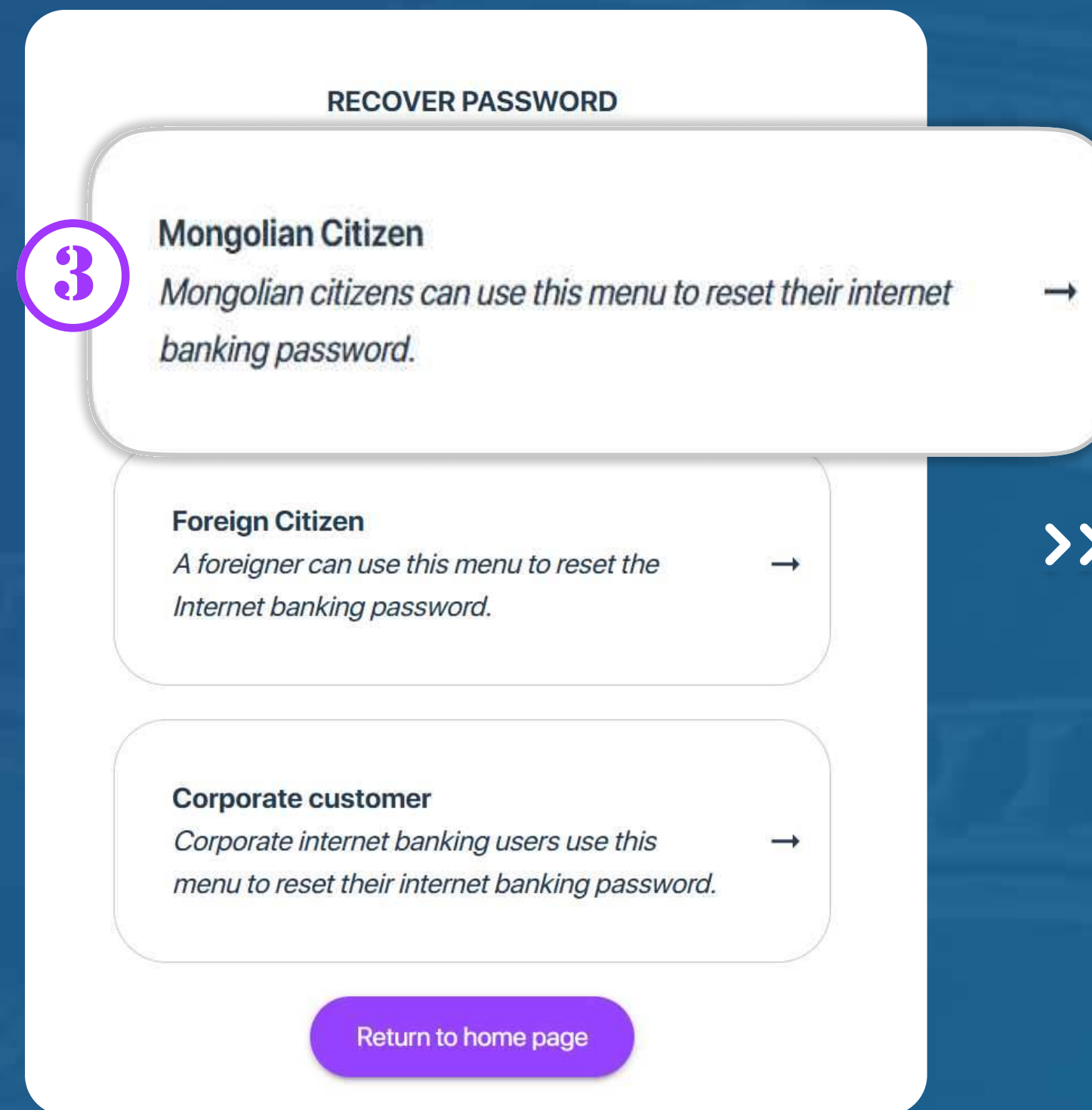
Click on the "Reset login and password" button under the registration button.

# Unblock password



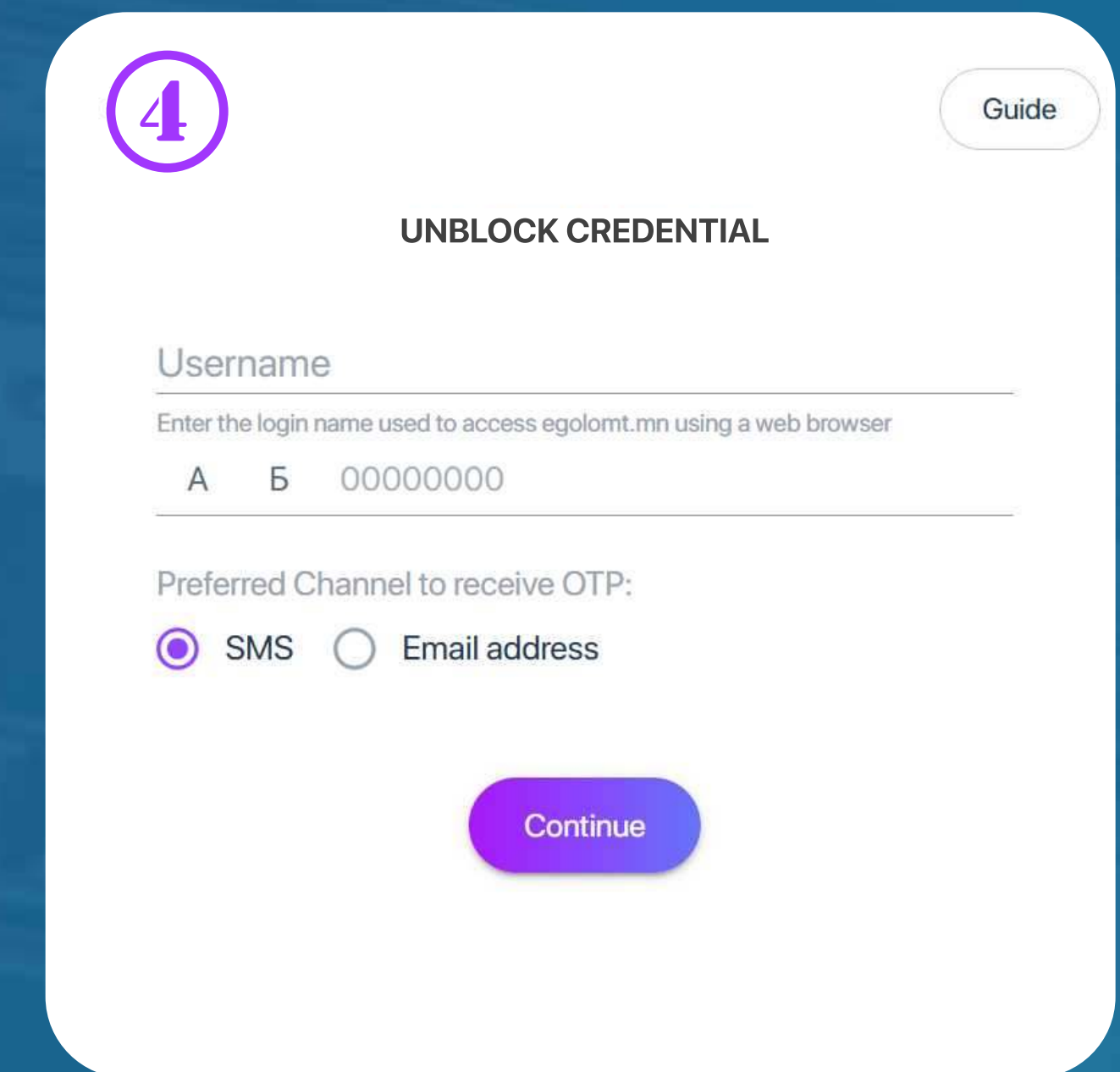
## STEP 2

If the Login and Confirm password are entered incorrectly 5 times, the password will be blocked, and it can be restored by entering the " Unblock password" menu.



## STEP 3

Continue by choosing the right to issue a block



## STEP 4

Enter your information in the password block field, select a channel for receiving a one-time password, and click the "Continue" button.

## Unblock password

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SUCCESS  
OTP has been sent.

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UNBLOCK PASSWORD

One Time Password

Resend OTP

Reminder  
A one-time password has been sent to your registered email or mobile phone. Please enter the confirmation password without closing the "Password Recovery" page.

Continue



ТАНЫ НУУЦ ҮГНИЙ ЭРХ НЭЭГДЛЭЭ

Амжилттай

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### STEP 5

Enter the one-time password sent to your mobile phone number/email address registered with your bank and click the "Continue" button to restore your rights.

**Wish you all the best**