

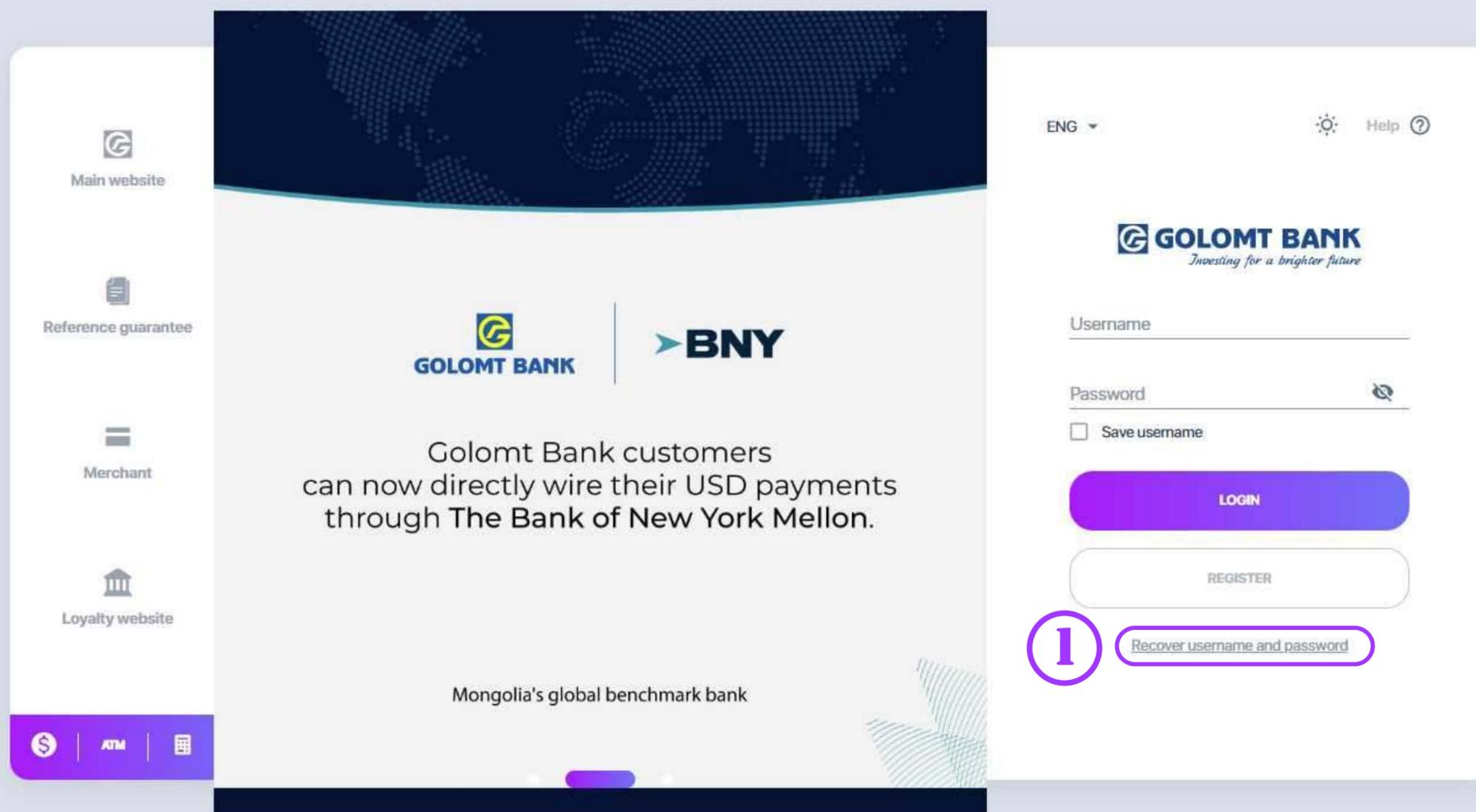


User guide >>>>>

INTERNET BANK

RECOVER USERNAME

Recover username

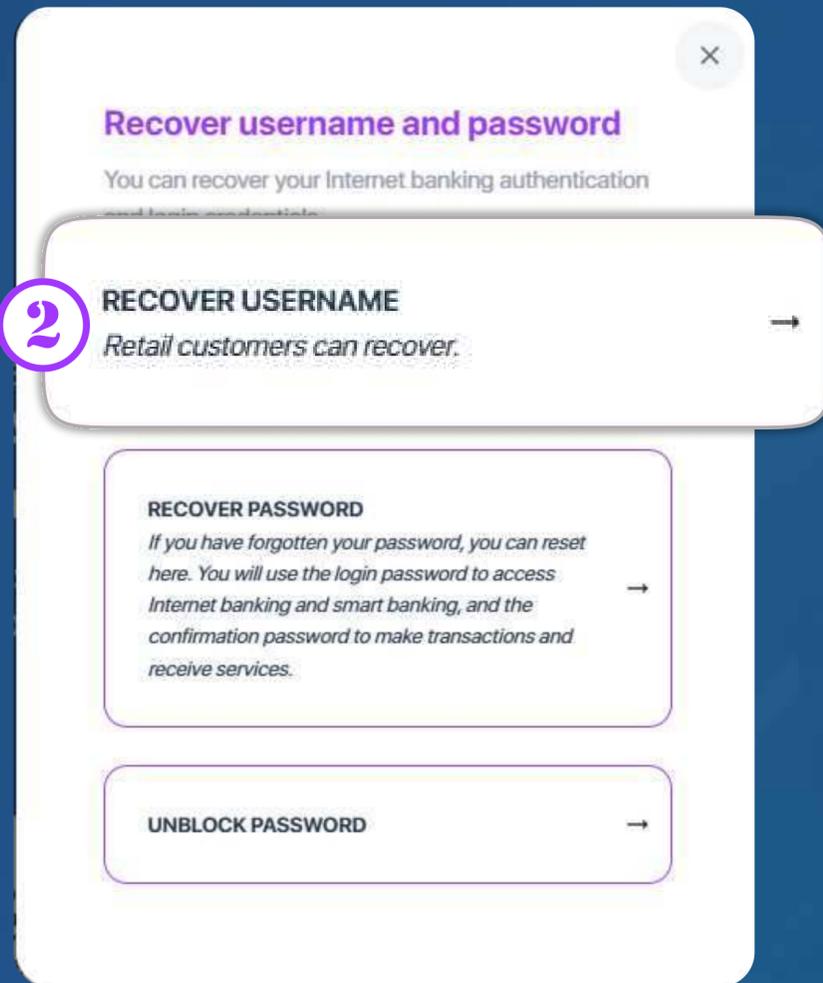


You can recover your username by going to the "Username name and password" menu on the home page of egolomt.mn.

STEP 1

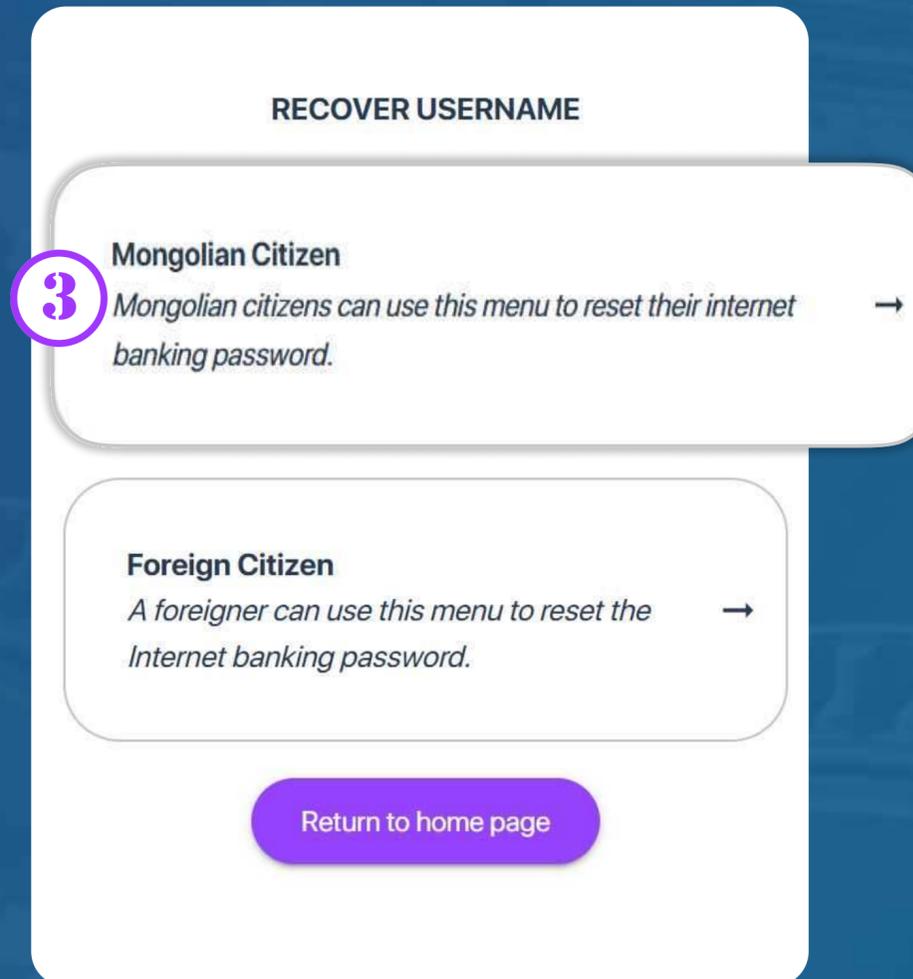
Click on the "Recover username and password" button under the registration button.

Username recovery instructions



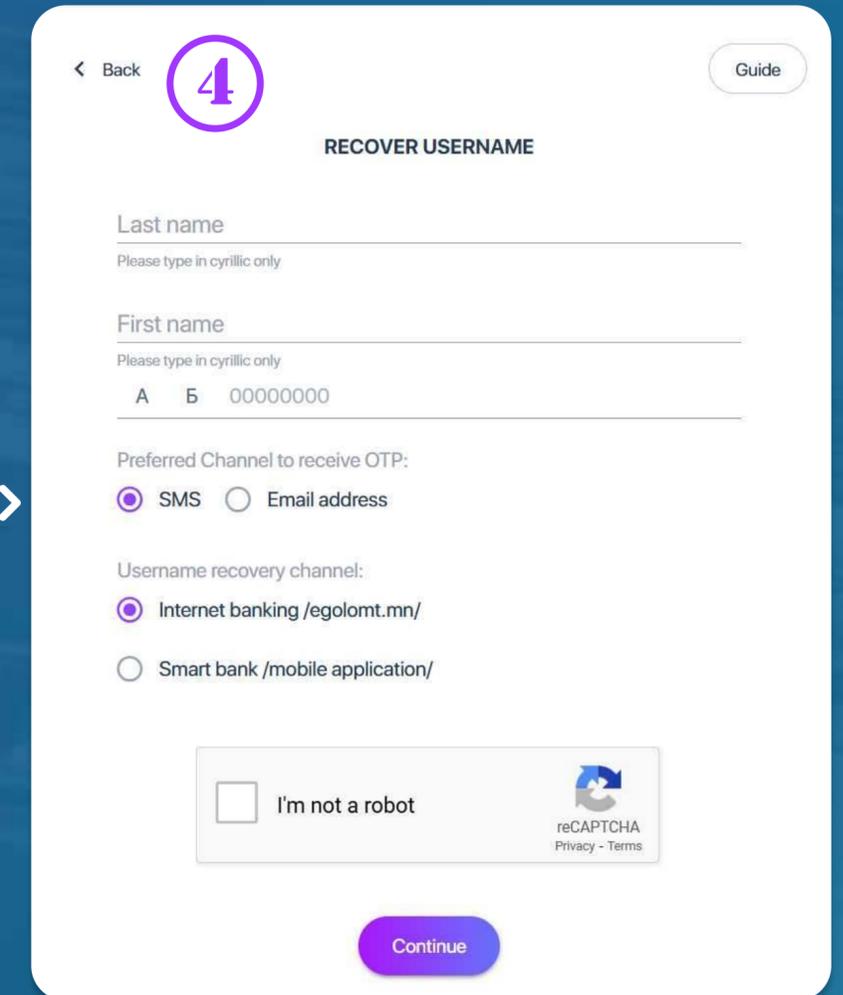
STEP 2

Click on the "Recover username" button.
Click on the reset password button to
Password recovery or password blocking requires a username, so it is recommended to reset your password if you have forgotten it.



STEP 3

Choose citizen option.



STEP 4

Enter your information in the login recovery field and select one-time password and login recovery type.
Check the "I'm not a robot" section and press the "continue" button.

Username recovery instructions

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✓ АМЖИЛТТАЙ
Баталгаажуулах нууц үг илгээгднээ.

Заавар

НУУЦ ҮГ СЭРГЭЭХ

Нэг удаагийн нууц үг

○ ○ ○ ○

↻ Нэг удаагийн нууц үг дахин илгээх

Үргэлжлүүлэх



6

✓ АМЖИЛТТАЙ
Нэвтрэх нэр амжилттай илгээгдлээ.

sms

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mail

Alert 23 Apr
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STEP 4

Enter the one-time password received in your chosen channel and the login will be sent to your registered mobile number/email address.

STEP 6

Your chosen channel will receive a login as follows.

Wish you all the best