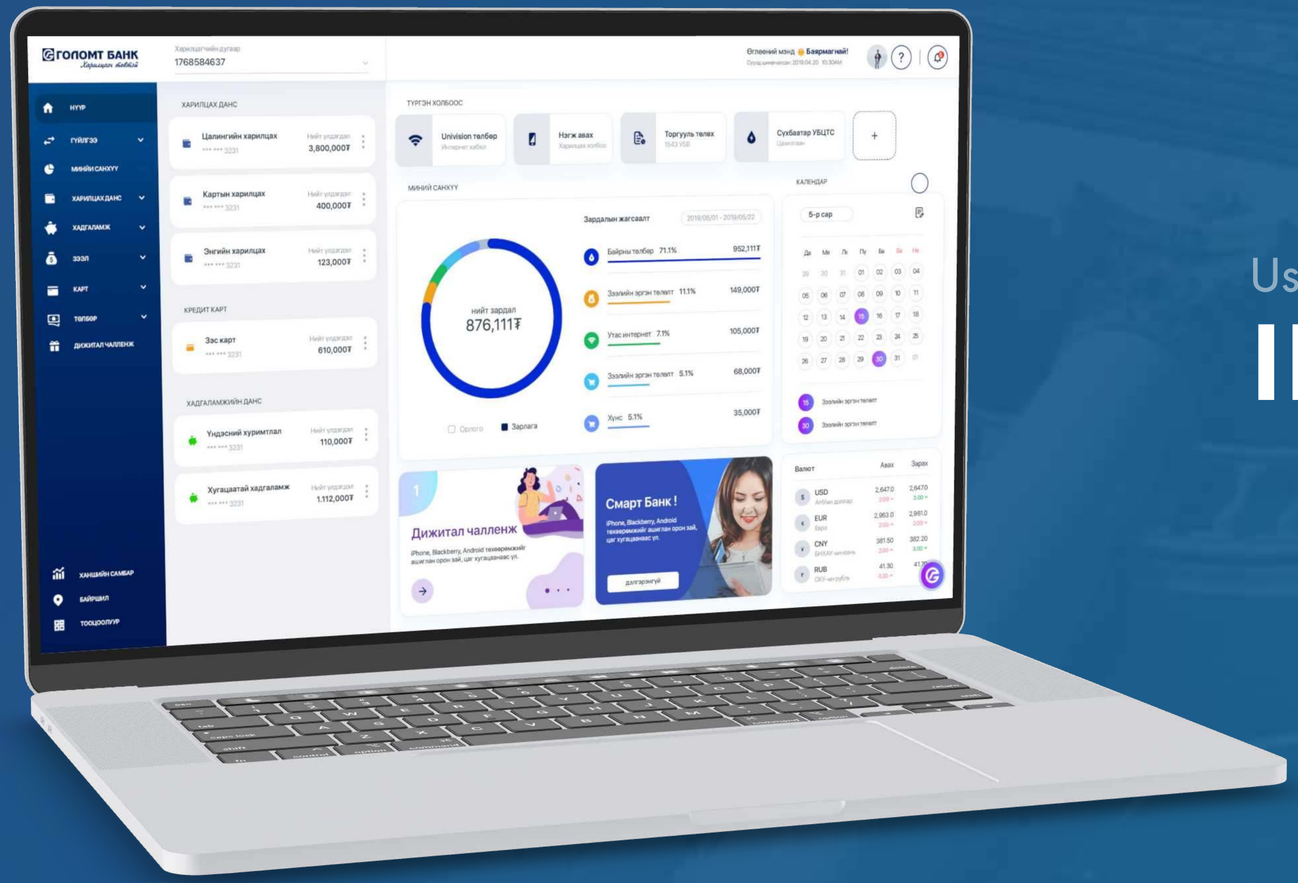
ГОЛОМТ БАНК
Сайн сайхныг санхүүжүүлнэ

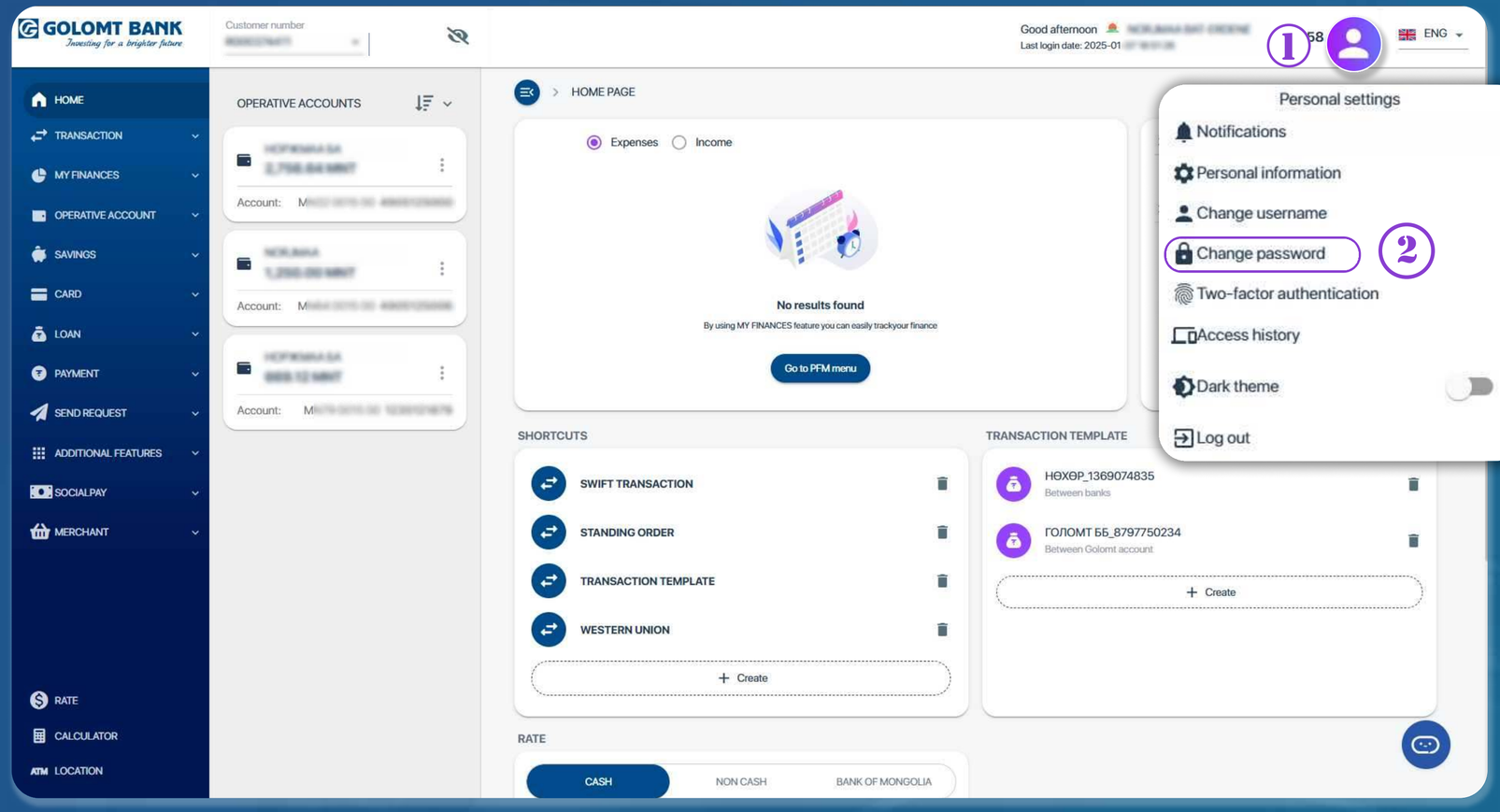


User guide >>>>>

INTERNET BANK

PERSONAL SETTINGS - RECOVER PASSWORD

Personal Settings



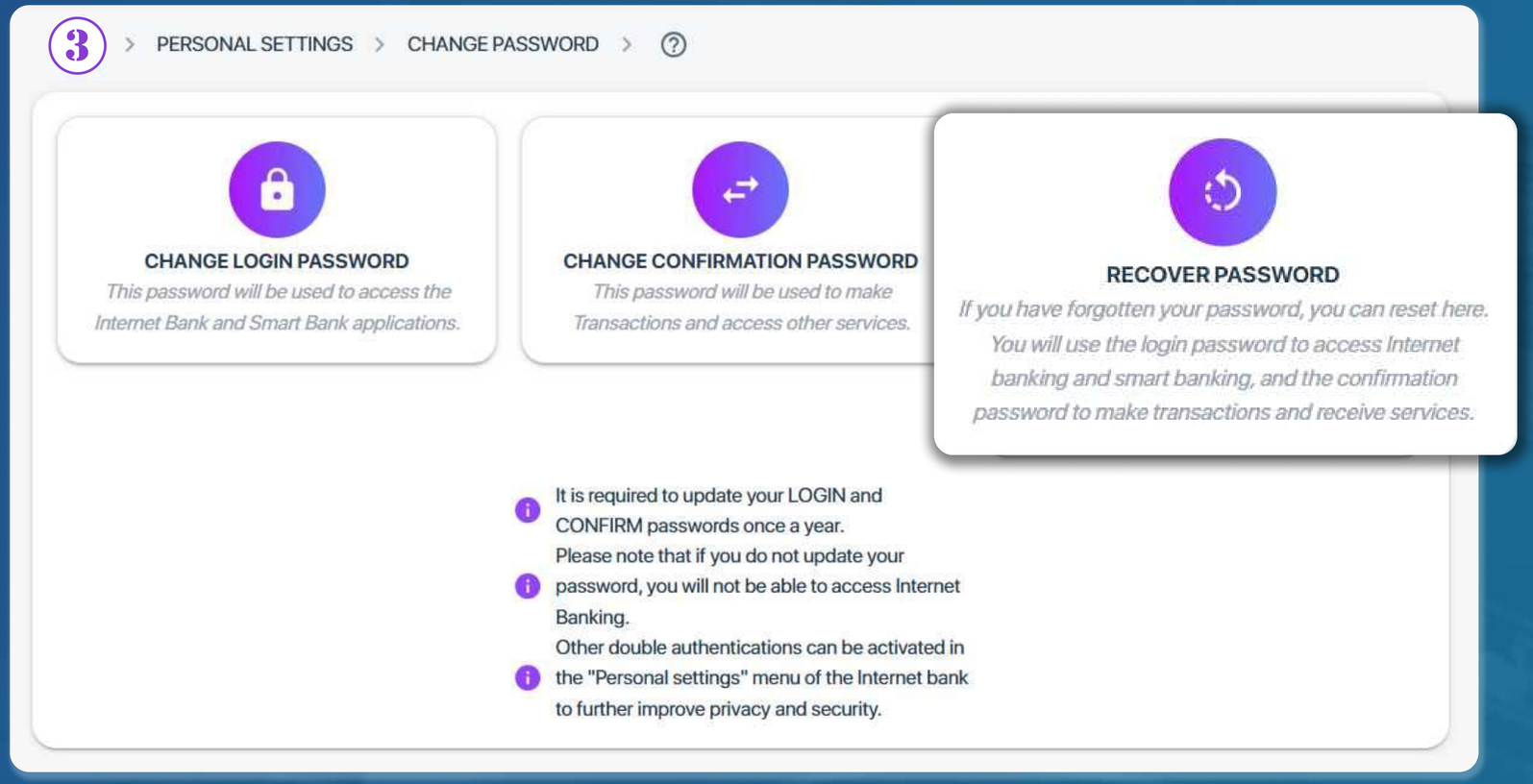
STEP 1

Log in to the egolomt.mn website and go to the "Personal Settings" menu located in the upper right corner.

STEP2

Select the "Change password" menu.

Recover password

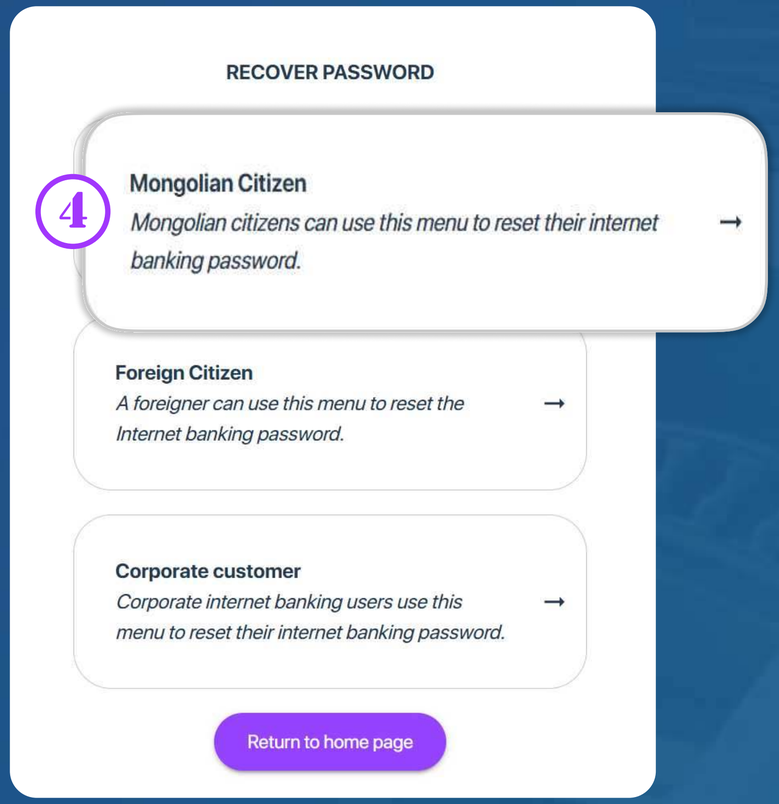


STEP 3

Click on “Recover password’ menu.

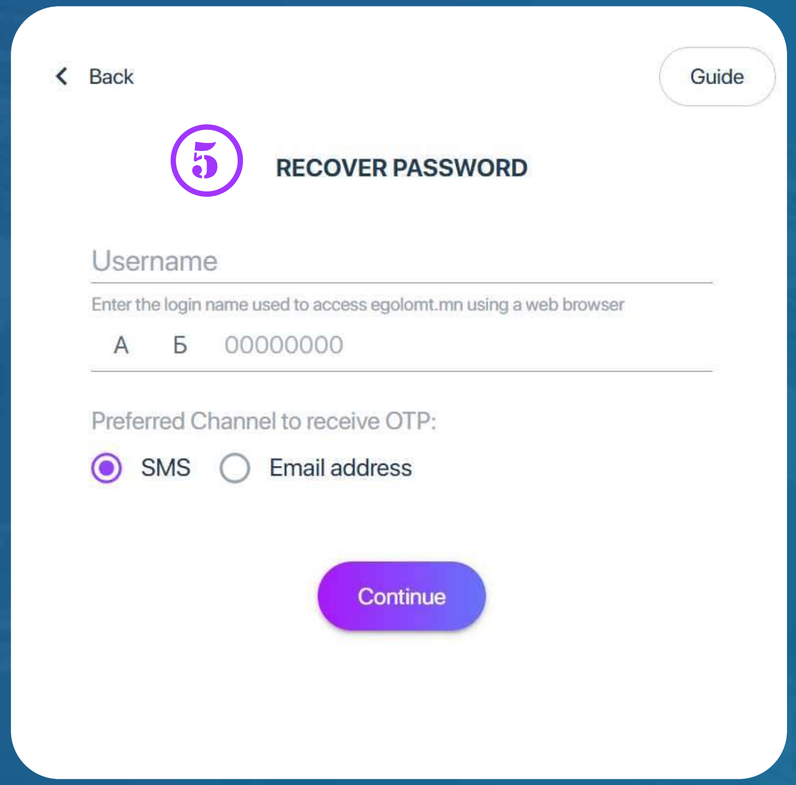
NOTE: We recommend that you create your Login and Confirm passwords to include your Register number or phone number, as this increases the chances of your password being guessed.

Password recovery



STEP 4

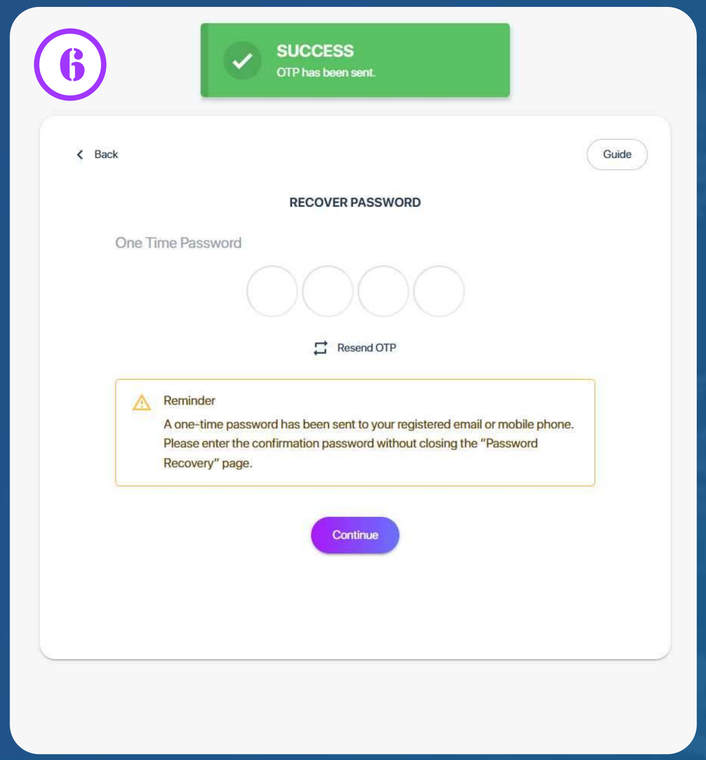
You can reset your password by choosing the option corresponding to your login rights, such as citizen, organization, or foreign user.



STEP 5

Enter your information in the password recovery field, select a channel to receive a One-Time Password, and click the "Continue" button.

Password recovery



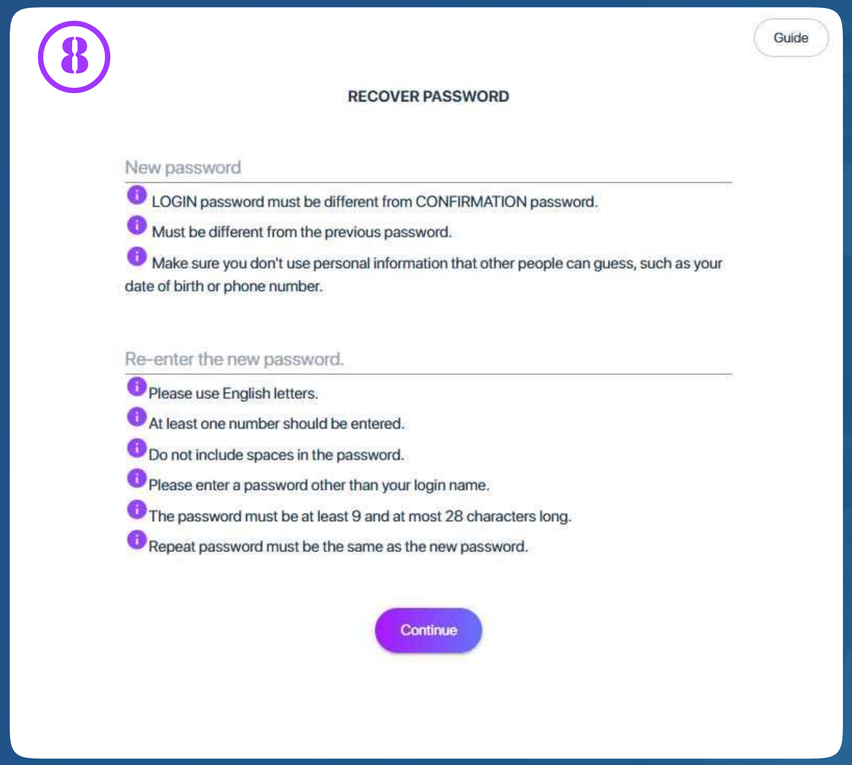
STEP 6

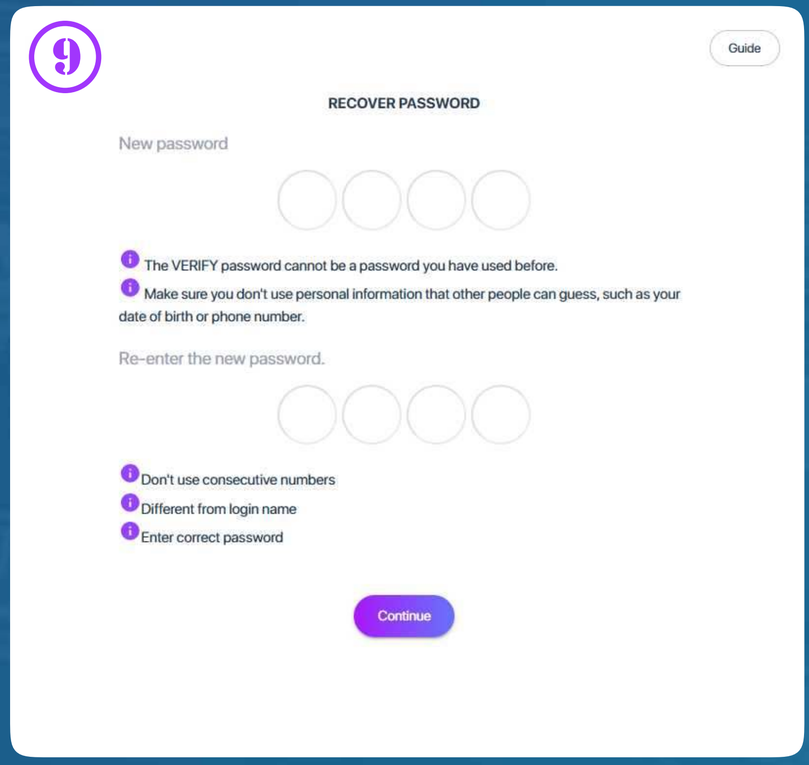
Enter the one-time password sent to the mobile number/ email address registered with your bank and click "Continue"

STEP 7

You can reset Login and Confirm password at the same time.

Password recovery





STEP 8

Login password: used when logging in to internet bank and smart bank applications.

STEP 9

Confirmation password: used when making transactions through internet banking and smart banking applications.

Note: Creating your Login and Confirm password with your Register number or phone number will increase your ability to guess your password, so it is recommended to create and use a strong password according to the bank's password requirements.

Wish you all the best