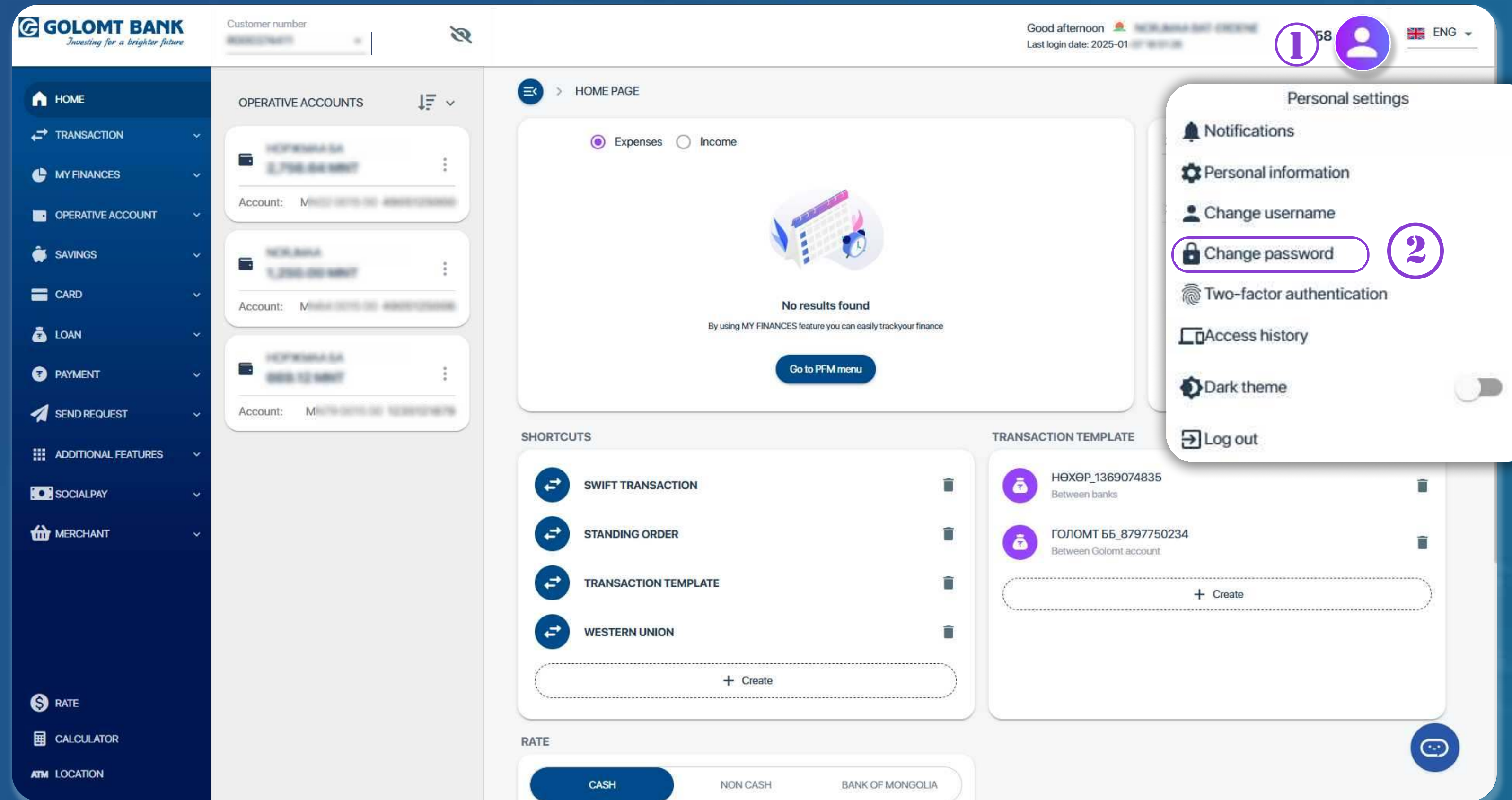


User guide >>>>>

INTERNET BANK

PERSONAL SETTINGS - CHANGE LOGIN PASSWORD

Personal Settings



STEP 1

Log in to the egolomt.mn website and go to the "Personal Settings" menu located in the upper right corner.

STEP 2

Select the "Change password" menu.

Change login password

The screenshot shows a user interface for changing a password. At the top, there is a breadcrumb trail: 3 > PERSONAL SETTINGS > CHANGE PASSWORD > ? The main content area is divided into three columns. The first column, which is highlighted with a white box, contains a padlock icon and the text: **CHANGE LOGIN PASSWORD** and *This password will be used to access the Internet Bank and Smart Bank applications.* The second column contains a double-headed arrow icon and the text: **CHANGE CONFIRMATION PASSWORD** and *This password will be used to make Transactions and access other services.* The third column contains a circular refresh icon and the text: **RECOVER PASSWORD** and *If you have forgotten your password, you can reset here. You will use the login password to access Internet banking and smart banking, and the confirmation password to make transactions and receive services.* Below these columns is a list of three informational items, each starting with an 'i' icon: 1. It is required to update your LOGIN and CONFIRM passwords once a year. Please note that if you do not update your password, you will not be able to access Internet Banking. 2. Other double authentications can be activated in the "Personal settings" menu of the Internet bank to further improve privacy and security. 3. (The text for the third item is partially obscured but appears to be related to security or updates.)

STEP 3

Click the "Change login password" button.

Change login password

CHANGE LOGIN PASSWORD **4** ✕

Previous password
Please enter

New password
Please enter

- LOGIN password must be different from CONFIRMATION password.
- Must be different from the previous password.
- Make sure you don't use personal information that other people can guess, such as your date of birth or phone number.
- Do not use common word. Example: Password, Golomt, bank
- Do not use sequential 3 letters. Example: abc
- Do not use sequential keyboard letter. Example: qwerty
- Do use related words. Example: ResponseMonth, ProfitMeal, PrimeBoard
- Do not use personal info. Example: First name, last name, birth date

New password
Please enter

Change

- ✕ Please use English letters.
- ✕ At least one number should be entered.
- ✕ Do not include spaces in the password.
- ✕ Please enter a password other than your login name.
- ✕ The password must be at least 9 and at most 28 characters long.
- ✕ Must contain capital letter
- ✕ Must contain lowercase letter
- ✕ Must contain special character (!#\$%&'()*+,-./:;<=>?@[\^_`{|}~")
- ✕ Do not repeat 3 numbers

STEP 4

Enter old password and new password and click "Replace" button to successfully change login password.

NOTE: We recommend that you create your Login and Confirm passwords to include your Register number or phone number, as this increases the chances of your password being guessed.

Wish you all the best